Frequently Asked Questions (FAQs)

1. The link is not opening. What to do?

   Kindly ensure you have a good internet connection available in your device. You may choose Google Chrome browser for better view of the application.

2. My computer/ mobile shut down while submitting the application. What to do?

   The data filled by you is not saved . you need to re-initiate, re-fill and re-submit the application by clicking the same link.

3. I am opening the link in Internet Explorer. But it's not opening.

   Kindly use Google Chrome web browser for best view.

4. My AADHAR/ UIDAI Card is not getting verified. What to do?

   AADHAR/ UIDAI linked verified mobile number is mandatory to verify the candidate details such as name, father's name, permanent address etc. Kindly get your AADHAR/ UIDAI verified with mobile number from any nearby AADHAR/ UIDAI Center, UIDAI website.

5. What if my current address is different from address shown in Aadhar Card. Will it affect my candidature?

   Aadhar (UIDAI) address will be considered as permanent address in the application. One can fill the current address for correspondence.

6. I am trying to fill the application, but it's not going further and not accepting my educational Qualification. What to do?

   Only candidates with the any of the following educational qualification shall be considered i.e. Nurse - B.Sc., Nurse – GNM, B.Sc. – Community Health and BAMS. Please review the detailed advertisement. The application will not allow any other qualification to apply for this position.

7. I am not able to upload my photo and/ or signature. How to upload?

   Kindly ensure to upload the photo and / or signature in:
   a. Correct Format (in .jpg, .jpeg and .png format)
   b. Correct Size (?)

8. I am not able to complete my payment for application Fee.

   Any of following may be the possible reason:

a. Insufficient balance
b. Bad internet connection

Post resolution of the identified issue, Kindly try to complete the payment. Incase of shutting down of the system before completion of the payment, you may have to re-initiate the application submission from beginning.

9. I have completed my payment. But soon after my screen closed. How I can be sure that my application is submitted?

   Please check the payment status from same link after 1 hour.

10. I got stuck while making the payment and don't know if it is completed. How can I confirm?

    One can confirm from same link after 1 hour.

11. How I will be sure that my application is finally submitted?

    You will get SMS and mail after submitting the application (including application fees).

12. Can I download my filled-in application?

    Yes, One can download your successfully submitted application form from the same link

13. Can I change my particulars after submitting the application?

    No.

14. How to get assistance incase I have a problem in submitting the application?

    Please raise the concern along with the screen-shot (if any) at cho-nhmraj@spc.co.in