



F. No. 23()/NHM/ISC/108 Ambulance- O & M Tender/2020-21/ 104

Date: 9/06/2021

Clarification/Corrigendum/ Addendum -1

In reference to the NIB No.MHS2122A0432 (78 dated 01.06.2021) the various representations/ clarifications/ queries received from the prospective bidders and issues raised by the prospective bidders by e-mails till 09.06.2021 are examined by the procurement committee. The following Corrigendum / Addendum is issued for inclusion in bid document as below:-

S.No	Present Clause	Amended Clause
1	9.2 Hardware Requirements (Page no. 33) 2. Tablet to be mounted for Driver Mobile App and PCR reporting. (Annexure 26)	9.2 Hardware Requirements (Page no. 33) 2. Android based Tablet/ Smart phone shall be provided by the service provider for Driver Mobile App, PCR reporting, etc. (Specifications as per Annexure 26)
2	Clause 10.4 Termination/ Suspension of Agreement (Page 37) (C) Under the present bidding process, the service provider (the successful bidder) shall be required to procure the vehicles at its level and the same shall continue to be under the service provider's name till the end of the project period or till the premature termination of the project, as the case may be. After the completion of the project period of 5 years or in the event of premature termination of the project due to any reason, the service provider shall be under an obligation to transfer all the vehicles to NHM without any cost against these vehicles. After the vehicles are transferred to NHM after successful completion of the project period of 5 years and if competent decision is thereby taken to extend the project, then, these vehicles shall be operated by the service provider as non-turnkey vehicles, instead of turnkey vehicles, and accordingly the payments and other conditions shall stand revised.	Clause 10.4 Termination/ Suspension of Agreement (Page 37) (C) Under the present bidding process, the service provider (the successful bidder) shall be required to procure the turnkey vehicles at its level and the same shall continue to be under the service provider's name till the end of the project period or till the premature termination of the project, as the case may be. After the due completion of the project period of 5 years or in the event of premature termination of the project due to any reason, the service provider shall be under an obligation to transfer all the vehicles to NHM without any cost whatsoever, against these vehicles. The prescribed RTO charges of transfer of such vehicles shall be borne by NHM. If the vehicles are transferred to NHM after successful completion of the project period of 5 years and if competent decision is thereby taken to extend the project with the same service provider, then, these vehicles shall be operated by the service provider as non-turnkey vehicles, instead of turnkey vehicles, and accordingly the payments and other conditions shall stand revised from Turnkey to Non-turnkey mode.
3	3. Eligibility Criteria (Page No.16) 3.1 Technical Capacity VII Consortium (In case, the consortium is found to be most advantageous bidder, then the Consortium shall form a Joint Venture Company	3. Eligibility Criteria (Page No.16) 3.1 Technical Capacity VII Consortium, with maximum of three members (In case, the consortium is found to be most advantageous bidder, then the

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	within 15 days from the date of issue of Work Order/Letter of Intent. The NHM shall enter into the contract only with the JV Company so formed.)	Consortium shall form a Joint Venture Company with the same composition of that of the original consortium, within 15 days from the date of issue of Work Order/Letter of Intent. The NHM shall enter into the contract only with the JV Company so formed.)
4	Abbreviation & Definitions(Page No 6) Contract/ Project Period: The Contract shall remain valid for 3 years which may be extendable to further two years on the fulfillment of the parameters as prescribed in these bidding documents.	Abbreviation & Definitions(Page No 6) Contract/ Project Period: The Contract shall remain valid for 5 years which may be extendable to further 2.5 years on the fulfillment of the parameters as prescribed in these bidding documents and as per mutual consent of both the parties to the agreement.
5	3. Eligibility Criteria (Page no. 16) 3.1 Technical Capacity 3.1.1 The bidder should have minimum 2 years of experience of operation under National Ambulance services at least two Indian States of a fleet of at least 200 Ambulances/ Emergency vehicles (based on GPS & GIS services) each year, in the last 5 years (2016-17 to 2020-21). Copy of Work orders and Certificates of Satisfactory services issued from various Central / State Government / Corporations / Boards/ other Autonomous & Statutory bodies to whom services have been provided in past needs to be submitted along with the proposal mandatorily. In case of consortium/Joint Venture, any one member of the members shall be required to fulfill the Technical Eligibility criteria individually.	3. Eligibility Criteria (Page no. 16) 3.1 Technical Capacity 3.1.1 The bidder should have minimum 2 years of experience of operation in any two Indian States of average fleet of at least 200 Ambulances/ Emergency vehicles (based on GPS & GIS services) in any two of the last 5 years (2016-17 to 2020-21). For example - If a bidder has an experience of 190 ambulance vehicles in one state and 210 ambulance vehicles in another state - both for two years - such bidder shall be eligible. The figures mentioned above are merely indicative, there can be many other such combinations for calculation of average fleet as above. Copy of Work orders and Certificates of Satisfactory services issued from various Central / State Government / Government Corporations / Government Boards/ other Government Autonomous & Statutory bodies to whom services have been provided in past needs to be submitted along with the proposal mandatorily. In case of consortium/ Joint venture, any one member of the members shall be required to fulfill the Technical Eligibility criteria individually.
6	3.2 Financial Capacity (Page No. 17) Bidder shall have minimum Rs. 150 crores of annual average turnovers during three Consecutive financial years starting from financial year 2017-18, 2018-19, 2019-20, 2020-21 (Any three consecutive financial years out of these). Bidder needs to submit audited turnover statements issued by statutory auditor. For Purpose of verification of turnover, bidder is required to submit a certificate of turnover of the	3.2 Financial Capacity (Page No. 17) Bidder shall have minimum Rs. 100 crores of annual average turnover during three Consecutive financial years starting from financial year 2017-18, 2018-19, 2019-20, 2020-21 (Any three consecutive financial years out of these). Bidder needs to submit audited turnover statements issued by statutory auditor. For Purpose of verification of turnover, bidder is required to submit a

said financial years issued by competent Chartered Accountant. The Bidder should submit details of financial capability for the three consecutive financial years as per Annexure-13. The Qualifying Bid should be accompanied with the Audited Annual Reports including all financial statements of the Bidder. In case of a Consortium, Audited Annual Reports of all the Members of Consortium should be submitted. The lead member of consortium /Joint venture shall be required to fulfil the 60% sharing of total Annual Average turnover of any three consecutive financial years out of 2017-18, 2018-19, 2019-20 and 2020-21. The turnover shall be calculated on basis of Arithmetic sum of turnover of all members. The constitution of Consortium/Joint Venture shall not be changed without prior permission of MD, NHM during the entire tenure of the project

certificate of turnover of the said financial years issued by competent Chartered Accountant. The Bidder should submit details of financial capability for the three consecutive financial years as per Annexure-13. The Qualifying Bid should be accompanied with the Audited Annual Reports including all financial statements of the Bidder, however, in case of a Consortium, Audited Annual Reports of all the Members of Consortium should be submitted. The lead member of consortium /Joint venture shall be the one holding the highest sharing of total Annual Average turnover of any three consecutive financial years out of 2017-18, 2018-19, 2019-20 and 2020-21 among the consortium/ JV members. The turnover shall be calculated on basis of Arithmetic sum of turnover of all members. The constitution of Consortium/Joint Venture shall not be changed without prior permission of MD, NHM during the entire tenure of the project

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6.1 Procurement (Page No 20)

The Service provider has to purchase and provide additional New/Fresh fleet of 108 Emergency Ambulances (BLS, ALS and Bike) in similar lines (As per Vehicles Specifications mentioned at Annexure 27 A, B) of existing fleet (Air conditioner enabled applicable to BLS, ALS) on turnkey basis as mentioned below.

S. No	Time period started from date of State direction.	Number of Ambulance / vehicles have to be operational		
		BLS	ALS	Bike
1.	Within 60 Days	50	30	20
2.	Within 90 Days	80	40	20
3.	Within 120 Days	90	21	
4.	Within 150 Days	47	-	

If ambulances on turnkey basis are not operational within stipulated time, then the amount Rs 1000 (In words Rs One Thousand) per vehicle per day for turnkey basis shall be deducted per fault from the total invoice amount raised by service provider for respective district.

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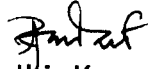
S. No	Time period started from date of State direction.	Number of Ambulance / vehicles have to be operational		
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1.	Within 60 Days	50	30	20
2.	Within 90 Days	80	40	20
3.	Within 120 Days	90	21	
4.	Within 150 Days	47	-	

If there is a requirement for more ambulances (BLS/ALS/ Bike) then the number as has been stipulated above, the MD, NHM may direct the service provider to purchase the required number of additional ambulances (BLS/ALS/ Bike) in similar lines of existing fleet. In such a case, the service provider shall make the purchases as directed by MD, NHM as per the rates approved for ambulances on Turnkey basis in the agreement.

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8	<p>ANNEXURE- 16: CHECK LIST OF DOCUMENTS (Page No. 104)</p> <p>Check List of documents to be submitted along with the technical proposal to RSHS (NHM):-</p> <p>Sr. No.1: To demonstrate annual turnover/ gross receipts of at least Rs. 150 Crore (In words Rs One Hundred Fifty Crore) of annual average turnover during last three Consecutive Financial Years, the bidder shall submit audited annual accounts for last 3 years.</p>	<p>ANNEXURE- 16: CHECK LIST OF DOCUMENTS (Page No. 104)</p> <p>Check List of documents to be submitted along with the technical proposal to RSHS (NHM):-</p> <p>Sr. No.1: To demonstrate annual turnover/ gross receipts of at least Rs. 100 Crore (In words Rs One Hundred Crore) of annual average turnover during last three Consecutive Financial Years, the bidder shall submit audited annual accounts for last 3 years.</p>																				
9	<p>ANNEXURE- 9: FORMAT FOR JOINT BIDDING AGREEMENT (Page No 76) (Format for Consortium Agreement)</p> <p>1. Subject to the terms of this Agreement, the share of each Member of the Consortium in the issued equity share capital of the Project Company is/shall be in the following proportion:</p> <table border="1" data-bbox="305 896 846 1142"> <thead> <tr> <th>Name</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Member 1</td> <td>---</td> </tr> <tr> <td>Member 2</td> <td>---</td> </tr> <tr> <td>Member n</td> <td>---</td> </tr> <tr> <td>Total</td> <td>100%</td> </tr> </tbody> </table> <p>We acknowledge that after execution of the "Agreement", the controlling shareholding (more than 50% of the voting rights) in the Project Company developing the Program shall be maintained till the completion of the same.</p>	Name	Percentage	Member 1	---	Member 2	---	Member n	---	Total	100%	<p>ANNEXURE- 9: FORMAT FOR JOINT BIDDING AGREEMENT (Page No 76) (Format for Consortium Agreement)</p> <p>1. Subject to the terms of this Agreement, the share of each Member of the Consortium in the issued equity share capital of the Project Company is/shall be in the following proportion:</p> <table border="1" data-bbox="917 929 1458 1176"> <thead> <tr> <th>Name</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Member 1</td> <td>---</td> </tr> <tr> <td>Member 2</td> <td>---</td> </tr> <tr> <td>Member 3</td> <td>---</td> </tr> <tr> <td>Total</td> <td>100%</td> </tr> </tbody> </table> <p>The constitution of Consortium/Joint Venture shall not be changed without prior permission of MD, NHM during the entire tenure of the project.</p>	Name	Percentage	Member 1	---	Member 2	---	Member 3	---	Total	100%
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Please note that all Clarification/Corrigendum/ Addendum in bid conditions are the integral part of the bid document. This Clarification/Addendum should be signed and annexed with bid document. All other terms & conditions remain the same.


(Sudhir Kumar Sharma)
Spl. Secretary, Medical & Health &
Mission Director, NHM

Annexure 26 Specification of Hardware (Tablet/ Smartphone)

Technical specifications of Tablet

Specification Name	Specifications for Tablet
Operating System	Android 9.0 or higher
Display Size (Inch)	8 or higher
Display Resolution (Pixels)	1280 x 800 or higher
Display Type	LCD / IPS
Brightness (Nits)	310 or higher
Connectivity Type	Wifi + Cellular
GPS	Required
AGPS	Required
Wi-Fi Connectivity Type	802.11 a/b/g/n/ac
Bluetooth Connectivity	4.2 or higher
Processor Speed (GHz)	1.8 GHz or higher
Processor Core (Number)	4 or higher
Processor Architecture	64 Bit
Processor Make	Exynos/Qualcomm Snapdragon/ Mediatek
RAM Size (GB)	2 or higher
Internal Storage Capacity (GB)	32 or higher
Micro SD Card Support	128 GB or higher
Rear Camera (Mega Pixel)	8 or higher
Front Camera (Mega Pixel)	2 or higher
Geo tagging Feature	Required
Battery Capacity (mAH)	5000 or higher
Specific Absorption Rate (SAR)	<= 1.6 Watts/Kg
BIS Registration	Required
Certifications: CE, FCC, ROHS, CB/UL	Required
Google Mobile Service Certification for Android OS	Required
Accessories	USB Cable, OTG Cable, Charger, Tempered Glass, Compatible Carry Case, Compatible Protective Cover, Compatible Ear Phones, Tablet Mount Stand
USB Ports	Micro or Type C
Audio Port	3.5mm Jack
Inbuilt Speakers	Required
Warranty for Tablet & Battery	Required
Manufacturing Unit	MADE IN INDIA

Note : One Tablet needs to be deposited in NHM Office for monitoring purposes

Technical specifications of Smartphone

Specification Name	Specifications for Smartphone
Operating System	Android 9.0 or higher
Display Size (Inch)	6 or higher
Display Resolution (Pixels)	HD/ HD+/ FHD
Display Type	LCD / IPS
Brightness (Nits)	300 or higher
Connectivity Type	4G LTE/ VoLTE
GPS	Required
AGPS	Required
Wi-Fi Connectivity Type	802.11 a/b/g/n/ac
Bluetooth Connectivity	4.1 or higher
Processor Speed (GHz)	1.8 GHz or higher
Processor Core (Number)	Octa Core or higher
Processor Architecture	64 Bit
Processor Make	Exynos/Qualcomm Snapdragon/ Mediatek
RAM Size (GB)	4 or higher
Internal Storage Capacity (GB)	64 or higher
Micro SD Card Support	256 or higher
Rear Camera (Mega Pixel)	8 or higher
Front Camera (Mega Pixel)	2 or higher
Geo tagging Feature	Required
Battery Capacity (mAH)	5000 or higher
Specific Absorption Rate (SAR)	<= 1.6 Watts/Kg
BIS Registration	Required
Google Mobile Service Certification for Android OS	Required
Accessories	USB Cable, OTG Cable, Charger, Tempered Glass, Compatible Protective Cover, Compatible Ear Phones, Smartphone Mount Stand
Audio Port	3.5mm Jack
Inbuilt Speakers	Required
Warranty for Smartphone & Battery	Required
Manufacturing Unit	MADE IN INDIA

Note : One Smartphone needs to be deposited in NHM Office for monitoring purposes