

F. 32 (140)/NRHM/CSR/BSBY/ 2760

Dated: 15/12/15

To,

MD, RISL
Yojana Bhawan,
Tilak Marg Jaipur

Sub:- Regarding problems being faced in the software application running for
Bhamashah Swasthya Bima Yojana.

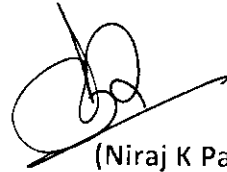
Ref:- Meeting held under the chairmanship Principal Secretary Health on 14.12.15.

Dear Sir,

As you are aware that Bhamashah Swasthya Bima Yojana is launched on 13.12.15 across Rajasthan. We are in receipt of many Software related queries from institutions some of them are as listed below:-

1. BSBY website is down/not working.
2. No reports are generating from the system neither to Insurance Company nor to Medical and Health Department.
3. In some cases software is not showing package codes.
4. Finger Print device is not being shown in the option.
5. In patient verification OTP is not being received on mobile number of patient/attendant.
6. Disease package code is not getting blocked/added.
7. IF User ID/password is blocked, Medical and Health Department is unable to unblock it.

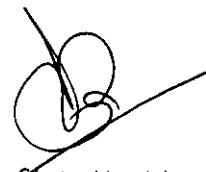
You are requested to kindly rectify the issues at the earliest.



(Niraj K Pawan)
CEO, State Health Assurance Agency

Copy to:-

1. PS to Principle Secretary, Medical & Health.
2. PS to Spl. Secretary & Mission Director, NHM.
3. PS to Add. Mission Director, NHM.
4. Project Director, NHM.
5. Director (F), NHM.
6. Director RCH, FA (FW), DD (F) NHM.
7. Ms. Priyanka Kapoor, CO-ISC, NHM/Co-IT, NHM
8. In charge Server Room for email.



CEO, State Health Assurance Agency