

राजस्थान सरकार
निदेशालय चिकित्सा एवं स्वास्थ्य सेवायें, राजस्थान जयपुर
क्रमांक: अंधता/स्टोर/2017-18/152

दिनांक: 27/10/17

निदेशक,
सूचना एवं जनसम्पर्क निदेशालय,
राजस्थान, जयपुर।

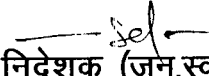
विषय:- निविदा सूचना प्रकाशित करने बाबत।

महोदय,

उपरोक्त विषयान्तर्गत संलग्न निविदा सूचना संख्या 3/2017-18 8 प्रतियों में संलग्न कर निवेदन है कि निविदा सूचना को नियमानुसार 50 हजार प्रतियों और उससे अधिक का परिचालन रखने वाले राज्य स्तरीय मुख्य दैनिक समाचार पत्र तथा वृहद परिचालन वाले एक अखिल भारतीय स्तर के अंग्रेजी दैनिक समाचार पत्र एवं डी.आई.पी.आर. की वेबसाईट पर अतिशीघ्र ही प्रकाशित करवाने का श्रम करावें।

संलग्न-उपरोक्तानुसार।

भवदीय



निदेशक (जन.स्वा.)
चिकित्सा एवं स्वास्थ्य सेवायें,
राजस्थान, जयपुर

दिनांक: 27.10.17

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प्रतिलिपि निम्न को सूचनार्थ एवं आवश्यक कार्यवाही हेतु प्रेषित:

1. प्रभारी, सर्वर रूम, मुख्यालय को भेजकर निर्देशित किया जाता है कि उक्त निविदा सूचना संख्या 3/2017-18 को विभागीय वेबसाईट पर अपलोड करें।
2. एस.पी.पी.पी. पोर्टल पर अपलोड करवाने हेतु।
3. E-Proc पर अपलोड करवाने हेतु।
4. कार्यालय पत्रावली।


निदेशक (जन.स्वा.)
चिकित्सा एवं स्वास्थ्य सेवायें,
राजस्थान, जयपुर

ई- निविदा सूचना

एनपीसीबी के अन्तर्गत राज्य के 4 जिलों के सात सामुदायिक स्वास्थ्य केन्द्र चिकित्सालयों में निजी जन सहभागी द्वारा Tele Ophthalmic Unit के माध्यम से मरीजों की जांच कार्य करवाया जाना है। इच्छुक निविदादाता विभाग की वेबसाइट www.rajswasthya.nic.in, www.eproc.rajasthan.gov.in www.dipr.rajasthan.gov.in तथा sppp.rajasthan.gov.in पर विस्तृत विवरण प्राप्त कर सकते हैं एवं आवेदन वेबसाइट www.eproc.rajasthan.gov.in पर कर सकते हैं।

खुली निविदा हेतु विवरण निम्न प्रकार है :-

1.	कार्यालय का नाम	निदेशालय चिकित्सा एवं स्वास्थ्य सेवाएं, राज. जयपुर। (स्वास्थ्य भवन)
2.	कार्य का नाम	4 जिलों के सात सामुदायिक स्वास्थ्य केन्द्र चिकित्सालयों पर मरीजों के जांच व रिपोर्टिंग कार्यो को Tele Ophthalmic Unit के माध्यम से पीपीपी मोड पर चलाये जाने के सम्बन्ध में
3.	अनुमानित लागत	105.00 लाख
4.	बिड सिक्योरिटी	2.10 लाख
5.	प्री. बिड कान्फ्रेन्स	15.11.2017 प्रातः 11 बजे निदेशालय स्थित कक्ष नम्बर 209 में
6.	ऑन लाईन निविदा प्रपत्र डाउनलोड एवं अपलोड की अवधि	28.11.2017 सायः 6 बजे तक
7.	ऑन लाईन निविदा खोलने की दिनांक	29.11.2017 प्रातः 11 बजे
8.	ऑन लाईन निविदा खोलने का कार्यालय,	निदेशालय, चिकित्सा एवं स्वास्थ्य सेवायें, जयपुर
9.	निविदा फार्म शुल्क	1000 रु0
10.	निविदा प्रोसेसिंग शुल्क	1000 रु0

निविदा पत्रों को वेबसाइट www.eproc.rajasthan.gov.in, www.rajswasthya.nic.in, www.dipr.rajasthan.gov.in तथा sppp.rajasthan.gov.in से डाउनलोड किया जा सकता है, इन निविदाओं में भाग लेने वाले संवेदक निविदा को इलेक्ट्रॉनिक फार्मेट में वेबसाइट www.eproc.rajasthan.gov.in पर अपलोड करा सकते हैं। वित्त विभाग की आदेश संख्या एफ. (1)एफ.डी./जी.एफ.एण्ड ए.आर./2007 दिनांक 30.09.2011(सर्कुलर नं.19/2011) के अनुसार 50.00 लाख रुपये तक की राशि के कार्यो के लिए 500/- व 50.00 लाख रुपये से अधिक राशि के कार्यो के लिए 1000/- रुपये की राशि निविदा शुल्क के अतिरिक्त देनी होगी जो डिमांड ड्राफ्ट या बैंकर्स चेक के रूप में देय होगी। यह डिमांड ड्राफ्ट या बैंकर्स चेक MD RISL के पक्ष में व जयपुर में भुगतान योग्य होना चाहिए।

1. धरोहर राशि निविदा प्रपत्र में दर्शायी गयी कुल अनुमानित लागत की 2 प्रतिशत होगी निविदा शुल्क व डिमाण्ड राशि/बैंकर्स चेक **State Programme Committee (Blindness)** के पक्ष में व जयपुर में भुगतान योग्य होना चाहिए।
2. निविदा शुल्क, धरोहर राशि **State Programme Committee (Blindness)** के पक्ष में देय शुल्क एवं शपथ पत्र (**Appendix A to Appendix H** निविदा प्रपत्र में बताए अनुसार) की मूल प्रति कार्यालय प्रभारी एनपीसीबी, कमरा नं. 319, तृतीय तल, निदेशालय, चिकित्सा एवं स्वास्थ्य सेवायें, जयपुर में 28.11.2017 को सांय 5 बजे तक जमा कराया जाना आवश्यक है, इसके बिना तकनिकी निविदा को नहीं खोला जावेगा एवं उक्त की स्कैन प्रति निविदा प्रपत्र के साथ अपलोड करानी होगी।
3. निविदा प्रपत्र को वेबसाईट www.eproc.rajasthan.gov.in, www.rajswashya.nic.in, www.dipr.rajasthan.gov.in तथा sppp.rajasthan.gov.in पर देखा जा सकता है।
4. निविदा प्रपत्रों में निविदाकर्ता के लिए योग्यता सूचना एवं निविदाकर्ता की पात्रता, प्लान, विभिन्न कार्यों की मात्रा एवं दरों का विवरण, नियम शर्तें व विवरण वर्णित है।
5. निविदा खोलने की दिनांक से 90 दिवसो तक निविदा स्वीकृति हेतु मान्य रहेगी, यदि निविदाकर्ता उस अवधि में अपनी निविदा अथवा शर्तों में किसी प्रकार का संशोधन करता है अथवा अपनी निविदा वापस ले लेता है तो उसकी धरोहर राशि जब्त करली जावेगी।
6. किसी भी निविदा को स्वीकार करने एवं बिना कारण बताए निरस्त करने के समस्त अधिकार निदेशक (जन स्वा0) के पास सुरक्षित है।
7. आरटीपीपी एक्ट 2012 एवं आरटीपीपी नियम 2013 के समस्त प्रावधान इस निविदा पर लागू होंगे।
8. ई-टेंडरिंग के लिए निविदादाता हेतु निर्देश:-
 - इन निविदाओं हेतु इच्छुक निविदादाता निविदा पत्रों को वेबसाईट www.eproc.rajasthan.gov.in, www.rajswashya.nic.in, www.dipr.rajasthan.gov.in तथा sppp.rajasthan.gov.in से डाउनलोड कर सकते है।
 - निविदाओं में भाग लेने निविदादाताओं को वेबसाईट www.eproc.rajasthan.gov.in पर रजिस्टर्ड करवाना होगा। ऑनलाईन निविदा में भाग लेने के लिए डिजिटल सर्टिफिकेट इनफोरमेन्शन टेक्नोलॉजी एक्ट 2000 के तहत प्राप्त करना होगा जो इलेक्ट्रॉनिक निविदा में साईन करने हेतु काम आयेगा। निविदादाता उपरोक्त डिजिटल सर्टिफिकेट सी सी ए द्वारा स्वीकृत ऐजेन्सी से प्राप्त कर सकते है। जिन निविदादाता के पास पूर्व में वेद्य डिजिटल सर्टिफिकेट है, नया डिजिटल सर्टिफिकेट लेने की आवश्यकता नहीं है।
 - निविदादाताओं को निविदा प्रपत्र इलेक्ट्रॉनिक फोरमेट में उपरोक्त साईट पर डिजिटल साईन के साथ प्रस्तुत करना होगा। जिनके प्रस्ताव डिजिटल साईन के साथ नहीं होंगे, उनके प्रस्ताव स्वीकार नहीं किये जायेंगे। कोई भी प्रस्ताव भौतिक फार्म में स्वीकार्य नहीं होगा।
 - ऑनलाईन निविदाएं निर्धारित दिनांक एवं समय पर ही खोली जायेंगी। यदि निविदा खोलने की दिनांक को राज्य सरकार के द्वारा किसी कारण से राजकीय अवकाश घोषित कर दिया जाता है तो निविदाएं अगले कार्यदिवस को खोली जावेगी।

~~सशर्त निविदाओं को स्वीकार नहीं किया जावेगा।~~

- इलेक्ट्रॉनिक निविदा प्रपत्रों को जमा कराने से पूर्व निविदादाता यह सुनिश्चित कर लेवे की निविदा प्रपत्रों से संबंधित सभी आवश्यक दस्तावेजों की स्कैन कॉपी निविदा प्रपत्रों के साथ संलग्न कर दी गई हैं।
 - कोई भी टेंडर इलेक्ट्रॉनिकली जमा कराने में किसी कारण से लेट हो जाता है तो उसका जिम्मेदार विभाग नहीं होगा।
 - टेंडर के प्रपत्र में आवश्यक सभी सूचियों/एनेक्सचर को सम्पूर्ण रूप से भरकर ऑनलाईन दर्ज किया जाना चाहिए।
9. निविदादाताओं को निविदा प्रपत्रों के साथ निविदा प्रक्रिया शुल्क की डीडी/बैंकर्स चैंक **MD (RISL)** के पक्ष में, निविदा शुल्क व धरोहर राशि की डीडी/बैंकर्स चैंक **State Programme Committee (Blindness)** के पक्ष में, शपथ पत्र, रजिस्ट्रेशन प्रमाण पत्र एवं गत 3 वर्षों का टर्नओवर (सीए से प्रमाणित करवाकर) तथा गत तीन वर्षों की इनकम टैक्स रिटर्न प्रमाण पत्र की प्रतियां वेबसाइट www.eproc.rajasthan.gov.in पर अपलोड कराना आवश्यक है। डीडी/बैंकर्स चैंक **MD (RISL)** के पक्ष में, निविदा शुल्क व धरोहर राशि की डीडी/बैंकर्स चैंक **State Programme Committee (Blindness)** के पक्ष में मूल ही व शपथ-पत्र की भौतिक प्रति उक्त निर्धारित तिथि एवं समय तक कार्यालय प्रभारी एनपीसीबी, कमरा नं. 319, तृतीय तल, निदेशालय, चिकित्सा एवं स्वास्थ्य सेवाएं, जयपुर में जमा करानी होगी इसके अभाव में निविदाओं पर विचार नहीं किया जावेगा।
10. सफल निविदादाता को टेंडर लागत की 5% (पांच प्रतिशत) प्रफोरमेंस सिक्योरिटी अनुबन्ध के समय जमा करानी होगी, प्रतिभूति राशि निम्न रूप में जमा कराई जा सकती है। बिड सिक्योरिटी की राशि प्रफोरमेंस सिक्योरिटी की राशि में समायोजित की जा सकती है।
- i. बैंक ड्राफ्ट
 - ii. बैंकर्स चेक

यदि किसी कारणवश उस दिन अवकाश रहता है तो उसके अगले दिन उसी समय व उसी स्थान पर निविदाएं खोली जायेगी। निविदा खोलने की तिथि को किसी कारणवश सारी निविदाएं खोली नहीं जा सकती है तो उसके अगले कार्य दिवस शेष निविदाएं खोलने का कार्य जारी रखा जायेगा।

पोस्ट क्वालिफिकेशन में रेसपोन्सिव निविदादाताओं की वित्तीय निविदा खोलने की सूचना निविदादाताओं को ईमेल द्वारा दी जावेगी।

जमा करवाने के बाद निविदा की समस्त प्रक्रिया ऑनलाईन होगी।

निदेशक (जन स्वास्थ्य)
चिकित्सा एवं स्वास्थ्य सेवाएं
राज.जयपुर

(Draft)

Request for Proposal

For

**"Tele Ophthalmic Unit at 7 Vision Center
under Public Private Partnership (PPP) Mode"**

**Government of Rajasthan
Directorate of Medical & Health
Services
Rajasthan, Jaipur**

REQUEST FOR PROPOSAL (RFP)

1. राज्य के 4 जिलों के सात सामुदायिक स्वास्थ्य केन्द्र चिकित्सालयों में एनपीसीबी के अन्तर्गत निःशुल्क की जा रही जांचों व रिपोर्टिंग कार्यों को ओपथेमोलॉजिस्ट की कमी के कारण जांच व रिपोर्टिंग कार्य नियमित रूप से नहीं हो पा रहा है। अतः इस हेतु इन चिकित्सालयों में टेली ओपथेमोलोजी यूनिट के जन सहभागिता के माध्यम से मोतिया बिन्द के लिये नेत्र ऑपरेशन, अन्य नेत्र रोग की जांच, स्कूल आई स्क्रीनिंग व नेत्र दान संबंधी कार्य की रिपोर्टिंग कार्य करवाया जाना है।

Following schedule will be observed in this regard:

Schedule	Time and Dates
Pre-bid conference	15.11.17 at 11:00 AM
Last date for Uploading of Bids	28.11.17 at 6:00 PM
Opening of tender Document	29.11.17 at 11:00 AM

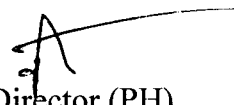

Director (PH)
"Directorate of Medical & Health
Services"
Rajasthan, Jaipur

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[Handwritten signature]

Project Background

1. राज्य के 4 जिलों के सात सामुदायिक स्वास्थ्य केन्द्र चिकित्सालयों में एनपीसीबी के अन्तर्गत Vision Center के रूप में विकसित करना है। दूर दराज क्षेत्रों एवं अन्य विकसित नेत्र सुविधाओं को बढ़ाने के लिये सामुदायिक स्वास्थ्य केन्द्र को Vision Center के रूप में विकसित करना है, जहाँ पर प्रशिक्षित नेत्र सहायकों के द्वारा सभी नेत्र बीमारियों की स्क्रीनिंग की जायेगी। उपलब्ध संसाधन द्वारा Tele Ophthalmic Unit जो कि SLIT LAMP पर संलग्न रहेगी। मरीजों की बीमारियों की अवस्था को प्रमुख सेन्टर (Tele Ophthalmic Unit) को प्रेषित किया जावेगा। जहाँ पर Tele Ophthalmic Unit के द्वारा नेत्र विशेषज्ञ Vision Center के नेत्र सहायक को निर्देशित करेगा। दृष्टि दोषों को नेत्र सहायक वही पर उचित नम्बर के चश्मे द्वारा ठीक करेंगे। काला पानी की जांच TONO METER से करके सलाह अनुरूप अथवा ऑपरेशन हेतु संबंधित संस्थान को भेजने तथा मोतियाबिन्द हेतु उपयुक्त सलाह प्राप्त कर जिले में अन्य मेडिकल कॉलेज से मरीज का इलाज करवायेगे। इस प्रकार दूर दराज के मरीजों को नेत्र विशेषज्ञ की सलाह व संबंधित बीमारी का उपयुक्त उपचार संभव हो सकेगा। अतः इस हेतु इन चिकित्सालयों में Tele Ophthalmic Unit के द्वारा जन सहभागिता के माध्यम से मरीजों की जांच व रिपोर्टिंग कार्य करवाया जाना है। कार्य की अवधि अनुबन्ध की तिथी से 12 माह (1 वर्ष) होगी।
2. एच.आर. के लिये एनजीओ पहले स्वयं के प्रशिक्षित नेत्र सहायको से कार्य करवायें तथा साथ में 6 महीने के अंदर सरकारी नेत्र सहायको को पूर्ण प्रशिक्षण किया जाना है।
3. सामुदायिक स्वास्थ्य केन्द्र पर नेट की सुविधा होना आवश्यक है। उसी के द्वारा Tele Ophthalmic Unit का कार्य संभव होता है।
4. इस स्थिति को देखते हुए मरीजों की जांच व रिपोर्ट उपलब्ध करवायें जाने हेतु इन चिकित्सा केन्द्रों में इस हेतु Request for proposal (RFP) अन्तर्गत निविदा आमंत्रित की जाती है।
5. चिकित्सा एवं स्वास्थ्य विभाग के 07 CHC/PHC स्थित Vision Center में नेत्र जांच व रिपोर्टिंग का कार्य करवाया जाना है।

**Essential Equipment/Patient Care/Other Item list for each
Tele Ophthalmic Unit**

Ophthalmic Equipment		
S.No.	Activities	Unit
1	Slit Lamp	1
2	Streak Retinoscope	1
3	Direct Ophthalmoscope	1
4	Trial Sets	1
5	Sechiotz Tonometer	1
6	Basic Sterilizer	1
7	IPD Scale	1
8	JCC	1
9	Mirror (Refraction)	1
10	Snellen's Chart Drum	1
11	Near Vision Chart	1
Patient Care Item		
1	Thermometer	1
2	BP Apparatus	1
3	Stethoscope	1
4	Torch Light	1
5	Height Chart	1
6	Needle Sterilizer	1
7	Glucometer	1
8	Weighing Machine	1
Other Activities/Item		
1	PC with Multimedia Kit & Printer	1
2	Smart Mobiles with EMR software/ Fundus on Phone	1
3	Client Software	1
4	Towards purchasing Digital Camera, Adapter etc. that will be fitted to the Slit Lamp.	1
5	Sign Board, Patient Registration form, Prescription, Case Sheet hard copy etc.	1
6	Site Preparation Cost, Furniture like table/chair, Painting, Earthing Work, Electrical Work (EB Junction Box, Lighting, Fan etc.), LAN cabling, Partition.	1
7	Connectivity for VC site	1
8	Training onsite/offsite Faculty Time, Training for the Ophthalmic Assistant, Organization Support etc. (Faculty Fee & Travel and other allied cost of material and accommodation etc.) Class room training for 3month at partner training institute.	1
9	Logistics Cost for Implementation Team The Cost of Local travel for the project team for monitoring and various other coordinating activities for 12 months including implementation & operations.	1
Manpower		
1	Ophthalmic Assistant	1
Central Server		
1.	IT Infrastructure-Servers, Storage, Routers S/w etc. (with Project Cordinator)	1

चिकित्सा संस्थानों की सूची

S.No.	Name of Institutions	District Name
1.	CHC, Kushalgarh	Banswara
2.	CHC, Bagidora	Banswara
3.	CHC, Ghatol	Banswara
4.	CHC, Choti Sadri	Pratapgarh
5.	CHC, Dhariavad	Pratapgarh
6.	CHC, Saroda (Sagwada)	Dungarpur
7.	CHC, Kotra	Udaipur

नोट:- आर.एन.टी. मेडिकल कॉलेज, उदयपुर में सेन्ट्रल सर्वर विकसित किया जाना है, जो अंकित सातों यूनिट के संपर्क में रहेगा एवं उक्त सर्वर के संचालन हेतु एक प्रोजेक्ट कॉर्डिनेटर के पद पर कार्मिक भी उपलब्ध करवाना होगा।



**Terms & Conditions for Tele Ophthalmic Unit at 07 Vision
Center in Four Districts/ Sub District/Satellite hospital in State of
Rajasthan by open tender:**

1. Signing of Contract

The Medical & Health Department shall issue the Notice for Award of Contract to the successful bidder within the bid validity period. And the successful bidder will be required to sign and submit the contract unconditionally within 15 days of receipt of such electronic communication. The contract shall be valid for a period of 12 months from the date of signing of the contract.

2. Modification to Contract

The contract when executed by the parties shall constitute the entire contract between the parties in connection with the jobs / services and shall be binding upon the parties. Modification, if any, to the contract shall be in writing and with the consent of the parties.

Services shall be valid for a period of 12 months from the date of commencement by the authority and it could be cancel/extended at any time after providing an opportunity of hearing by the authority, in case the service provider doesn't follow the rule regulations and term and condition of the contract. Bidder should provide services within 30 days from date of contract.

3. Performance Security

- a. The successful bidder shall furnish a performance security in the shape of a Demand Draft/Bank Guarantee issued by a Nationalized Bank in favor of Tender Inviting Authority for 5% (Five Percent) amount of total tender value.
- b. The Bank guarantee as per Performa at "Appendix: F" and remain valid for a period, which is six months beyond the date of expiry of the contract. This shall be submitted at the time of agreement, failing which the EMD may be forfeited and the contract may be cancelled.
- c. If the firm / contractor violate any of the terms and conditions of contract, the Performance Security shall be liable for forfeiture, wholly or partly, as decided by the Medical & Health Department and the contract may also be cancelled.
- d. The Medical & Health Department will release the Performance Security without any interest to the firm / contractor on successful completion of contractual obligations.
- e. RTPP Act 2012 & RTPP Rules 2013 are applicable.
- f. If applicable bidder should be registered excise dept. and other government dept.
- g. The Bid enquiry documents are not transferable.

4. Compliance of Minimum Wages Act and other statutory requirements

- a. The bidder shall comply with all the provisions of Minimum Wages Act and other applicable labor laws.
- b. The bidder shall also comply with all other statutory provision including but not limited to provisions regarding medical education and eligibility criteria of human resources used by the bidder for providing the services, biomedical waste management, bio-safety, occupational and environmental safety.
- c. Legal liability to the extent of reporting of images for each reported case extends to the service provider. However overall legal responsibility of provision of medical care lies with the Authority/ public health facility.

The Service provider shall maintain confidentiality of medical records and shall make adequate arrangement for cyber security.

5. Income Tax Deduction at Source

Income tax deduction at source shall be made at the prescribed rates from the bidder's bills. The deducted amount will be reflected in the requisite Form, which will be issued at the end of the financial year.

6. Periodicity of Payment

The payment will be made in 30 days after submitting bills on every month through ECS. The Medical & Health Department shall give standing instructions to the bank for implementation of this requirement. The bidder will raise its invoice on completion of services during this period duly accompanied by evidences of services provided. The payment will be subject to TDS as per Income Tax Rules and other statutory deductions as per applicable laws if there is lack of budget, in this circumstance no interest will be paid on payment to the bidder.

Annual Training charges and annual services charges for Ophthalmologist/Paramedical Ophthalmic Assistant will not beared by department.

7. Termination of Contract

Medical Health Department may terminate the contract, if the successful tendrerd withdraws its tender after its acceptance or fails to submit the required Performance Securities for the initial contract and or fails to fulfill any other contractual obligations. In that event, the Medical & Health department will have the right to give same contract to next eligible bidder and the extra expenditure on this account shall be recoverable from the defaulter as per RTTP Act 2012 and RTTP Rule 2013.

Service provider shall commence the proposed services within the 30 days of signing the agreement otherwise the contract shall be terminate.



8. Penalization

If any reason system does not report the bidder should be penalized 500 Rs/- per day. If reporting system is failed more than 10 days then EMD forfeited by the dept.

The Service provider shall not sell or transfer any proprietary rights or entrust to any other third party for running the proposed scheme, the duration for which the license has been issued.

After completion of the tenure of tender, the provider will be provide last month digital report within 30 days of closer date.

9. General Terms & Conditions

- a) The Authority shall provide a list of availability of necessary Equipments at Tele Ophthalmology Center.
- b) The Authority shall arrange for well-functioning Equipments and the preventive maintenance (PM) and corrective maintenance of the medical equipment shall be the responsibility of the contracting authority/state health department.
- c) The Service provider should adhere to Standard Operating Procedures (SOPs) for each of the services finalized in consultation with the Authority.
- d) Provision of the storage of the images and clinical data shall be arranged by the Authority.
- e) Annual review of the performance and observance of terms and conditions including quality of tests shall be carried out by a committee appointed by the authority.
- f) The state government may increase/ decrease the number of facility in future.
- g) The Service provider will have to manage the following records:
- h) Digital cases register. (i) Record of discontinuity of services at service provider's end; and (ii) log book of discontinuity of services at facility end.
- i) The patient information and images shall be tagged to a unique id generated by service provider. The codification shall follow GSI standards as given by Ministry of Commerce, Govt. of India.
- j) The bidder should provide image data in electronic storage form to state government every Quarterly.
- k) Director(PH) have a right to Cancel bid proceedings and reject all bids a statement to that effect.
- l) Bid shall remain valid for 90 days.



10. Arbitration

- a) If dispute or difference of any kind shall arise between the Medical Health Department and the firm/ contractor in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations.
- b) If the parties fail to resolve their dispute or difference by such mutual consultations within thirty days of commencement of consultations, then either the Medical Health Department or the firm/contractor may give notice to the other party of its intention to commence arbitration, as hereinafter provided. The applicable arbitration procedure will be as per the Arbitration and Conciliation Act, 1996 of India. In that event, the dispute or difference shall be referred to the sole arbitration of an officer to be appointed by the Director (PH) Medical & Health Department and jurisdiction area will be Jaipur, Rajasthan as the arbitrator.
- c) Work under the contract shall, notwithstanding the existence of any such dispute or difference, continue during arbitration proceedings and no payment due or payable by the Medical Health Department or the firm / contractor shall be withheld on account of such proceedings unless such payments are the direct subject of the arbitration.
- d) Reference to arbitration shall be a condition precedent to any other action at law.
- e) Venue of Arbitration: The venue of arbitration shall be the place from where the contract has been issued such as Jaipur, Rajasthan.

11. Applicable Law and Jurisdiction of Court

The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force. The Court located at the place of issue of contract shall have jurisdiction to decide any dispute arising out of in respect of the contract. It is specifically agreed that no other Court shall have jurisdiction in the matter.



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Evaluation Of Tenders:

1. Scrutiny of Tenders

The tenders will be scrutinized to determine whether they are complete and meet the essential and important requirements, conditions and whether the bidder is eligible and qualified as per criteria laid down in the Tender Enquiry Documents. The bids, which do not meet the aforesaid requirements, are liable to be treated as non-responsive and may be ignored. The decision of the Medical & Health Department to whether the bidder is eligible and qualified or not and whether the bid is responsive or not shall be final and binding on the bidders. Financial bids of only those bidders, who qualify technical bid, will be considered.

2. Infirmary / Non-Conformity

The Medical and Health Department may waive minor infirmity and/or non-conformity in a tender, provided it does not constitute any material deviation. The decision of the Medical and Health Department as to whether the deviation is material or not, shall be final and binding on the bidders.

3. Bid Clarification

Wherever necessary, the Medical and Health Department may, at its discretion, seek clarification from the renderers seeking response by a specified date. If no response is received by this date, the Medical & Health Department shall evaluate the offer as per available information.

Instruction for Bidders:

1. General Instructions

- a) The bidder should prepare and submit its offer as per instructions given in this section.
- b) The tenders shall be complete with all documents. Those submitted by telex, telegram or fax shall not be considered.
- c) The tenders which are for only a portion of the components of the job /service shall not be accepted. (The tenders /bids should be for all components of the job /service.)
- d) The prices quoted by the firm shall include all taxes and duties. This shall be quoted in the format as per attached (**Appendix-D**) only. Any amended in GST will be applicable at that time of payment.
- e) The tenders (technical and financial) shall be submitted on online (with a covering letter as per (**Appendix-A**) before the last date of submission. Late tenders / bids shall not be considered.

2. Inspection of Site and Equipment

The interested bidder may inspect respective locations where the services are to be rendered during 10.00 AM TO 5.00 PM on all working days till last date of sale of tender as given in the tender schedule. The Director (PH) of Medical & Health Department shall not be liable for any expenditure incurred in such inspection or in the preparation of the bid(s).

3. Earnest Money Deposit (EMD)

- a) The tender shall be accompanied by Earnest Money Deposit (EMD), tender fees & MD (RISL) fees as specified in the Notice Inviting Tender (NIT) in the shape of Bank Draft/Bankers cheque from any Schedule Bank in favor of MD RISL (processing fees) payable at Jaipur and EMD & Tender fee in favor of **State Programme Committee (Blindness)** payable at Jaipur.
- b) It may be noted that no tendering entity is exempt from deposit of EMD. Tenders submitted without EMD shall be rejected.
- c) The EMD of unsuccessful bidder will be returned to them without any interest, after conclusion of the resultant contract. The EMD of the successful bidder will be returned without any interest, after receipt of performance security as per the terms of contract.
- d) EMD of a bidder may be forfeited without prejudice to other rights of the Medical & Health Department, if the bidder withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender or if it comes to notice that the information /documents furnished in its tender is incorrect, false, misleading or forged. In addition to the aforesaid grounds, the successful bidders' EMD will also be forfeited without prejudice to other rights of Medical & Health Department, if it fails to furnish the required performance security within the specified period.

4. Preparation of Tender

The bids shall be made available through e-tendering on www.eproc.rajasthan.gov.in only.

- a. Bidder should attach scanned copy of Bank Draft /Bankers Cheque towards E.M.D., processing fees, tender cost fee
- b. Original of bank draft/ bankers cheque will be provide at Room No.-319, Third floor, Directorate of Medical & Health Services, Tilak Marg C-Scheme, Jaipur upto 6 pm on 28.11.17
- c. Confirmation regarding furnishing Performance Security in case of award of contract.
- d. Original tender may be upload electronically and filled tender should be sign electronically each page electronically.
- e. Particulars of the bidder as per " Appendix-C".
- f. Copy of the Income Tax Returns acknowledgement for last three assessment years.
- g. Power of attorney in favor of signatory to tender documents and signatory to Service Provider Authorization letter.
- h. Copy of the certificate of registration of EPF, ESI and Service Tax with the appropriate authority.
- i. A declaration from the bidder in the format given in the "Appendix-E" to the effect that the firm has neither been declared as defaulter or black-listed by any competent authority of a government department, government undertakings, local bodies, authorities.

In addition to the above documents,

- a. The bidder shall provide an authorization letter as per perform given in "Appendix -G".
 - b. The bidder shall provide certificate of other similar services provided in Govt./public sector in last five years and user's certificate regarding satisfactory completion of such jobs as per Performa given in "Appendix-B".
- The second part shall contain the financial proposal and shall be marked in bold letters as "FINANCIAL BID FOR STATE". Prices shall be inclusive of all taxes & duties and quoted in the Performa enclosed at "Appendix-D" as per scope of work/service to be rendered.

5. Tender Period

The tenders shall remain valid for 1 year for acceptance and the prices quoted shall remain for the duration of the contract. The contract may be extended for another term with mutual consent.

6. Tender Submission

Technical and financial bid should be uploaded on e-procurement site (www.eproc.rajasthan.gov.in) if they have any query the bidder will contact officer of In charge NPCB, Medical and Health Department. The conditional tender should not be accepted.

The offer shall contain no interlineations or overwriting except as necessary to correct errors, in which cases such correction must be initialed by the person or persons signing the tender. In case of discrepancy in the quoted prices, the price written in words will be taken as valid.

7. Opening of Tenders

The technical bid will be opened at the time & date specified in the schedule. The bidders may attend the bid opening if they so desire.



Eligibility Criteria :

1. The Bidder shall be a sole provider or a group of persons (maximum 2) coming together as Consortium to implement the Project. The principal partner should have at least 51% stake of the consortium and must also have all legal liabilities.
2. The group cannot be an individual or group of individuals. The Service provider should be registered as a legal entity such as company registered under Companies Act, Societies Registration Act or an equivalent law applicable in the state.
3. The bidder (individual company or member of consortium) shall have minimum 5 years experience in carrying out teleradiography assignment (both software installation and teleradiography reporting) in private and public sector (preferably in public sector).
4. In support of this, a statement regarding assignment completed during last five years should be submitted as per Performa given in tender document. The assignment/semi government departments should be specifically should be brought out. The decision of the Medical & Health Department as to the whether the assignment is similar or not whether the bidders possess adequate experience or not shall be final and binding on the bidders.
5. The Chief & Supervising bidder must be a reputed firm, the bidder should attached technical and educational qualification copy of certificate of chief and supervising Ophthalmologist/Paramedical Ophthalmic Assistant having at least 5 years of work experience, so the quality of reporting is of highest standard.
6. The bidders are not presently blacklisted by the Medical & Health Department or by any state or Govt. of India or its organization
7. The bidder (individual company or member of consortium) shall have a minimum turn over average Rs. 5 crore of last 3 assessment years, duly attested by CA.
8. The software system must have cloud computing with 12 years of experience non open source software to ensure security of software and electronic medical data and attached 12 years experience certificate.
9. The application should be USFDA (510k certified/ CE certified & OEM should be ISO 9001 colon 2008 & ISO 13485 certified).
10. The bidder is an individual company then he must be registered in company Act and attached its copy.

**Forwarding Letter for Technical Bid
(To be submitted by all bidders in their letterhead)**

Date:

To

Director (PH)
Directorate Medical & Health Services,
Swasthya Bhawan, C-Scheme, Tilak Marg, Jaipur,
Rajasthan

Sub: Tender for supply of services under Tender No....
Sir,

1. We are submitting, here with our tender for providing Tele Ophthalmology Unit services for 7 Vision Center (CHC) in Four districts in the state.

2. We are enclosing Receipt No..... or Bank Draft/Bankers Cheque No....., Dated.....(amount.....)towards tender cost/fee and Bank Draft / Bankers Cheque/Bank Dated..... (Amount.....) towards Earnest Money Deposit (EMD), drawn on..... Bank in favor of **State Programme Committee (Blindness)** Jaipur, Rajasthan.

3. MD (RISL) processing fees Rs 1000/-. DD/ Banker Cheque no..... date favor to MD (RISL)

4. Affidavit attach with stamp Rs 100 by notary public Attested Declaration by Bidder Annexure- G

5. We agree to accept all the terms and condition stipulated in your tender enquiry. We also agree to submit Performance Security as per term and condition no.

6. We agree to keep our offer valid for the period for the period stipulated in your tender enquiry.

Enclosures:

- 1.
- 2.
- 3.
- 4.

Signature of the Bidder.....

Seal of the Bidder.....



APPENDIX - B

ASSIGNMENT OF SIMILAR NATURE SUCCESSFULLY COMPLETED

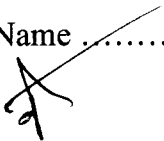
1. Attach users' certificates (in original) regarding satisfactory completion of assignments.

S.No	Assignment contract No & date	Description of work services provided	Contract price of assignment	Date of commencement	Date of completion	Was assignment satisfactorily completed	Address of organization with Phone No. where assignment done
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

Note: Attach extra sheet for above Performa if required.

Signature.....

Name



APPENDIX – C

PARTICULARS OF THE BIDDER'S COMPANY

(To be submitted by all tenderers / bidders)

1. Name
2. Type of Organization: Prop./Partnership/Company/Consortium/Trust/ Not for Profit Organization
3. Address of Service centers in the region:
 - (a) Total No. of services personnel at the existing centers:
 - (b) Total No. of locations where organization currently has centers:
4. Number of service personnel:

Name	Qualification	Experience (Similar Service)
		use extra sheet if necessary

5. Whether the bidder has NABL/NABH/ISO or any other accreditation?
(If yes/ whether documents attached with techno commercial bid).

6. Registration. Nos.

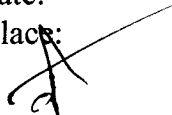
- (a) EPF
- (b) ESI
- (c) GST
- (d) PAN No.
- (e) Audited Accounts Statement for past three financial years
- (f) Copy of Income Tax Return for past three financial years
- (g) Experience certificate of Bidder

7. Brief write-up about the firm / company. (use extra sheet if necessary)

Signature of Bidders

Date:

Place:



Name

Office Seal

FINANCIAL BID
Financial Bid for Tenderer

S.No.	Unit as per Tender	Approx Cost	Total Amount With All Taxes/ Duties/GST	Total Amount in word
1	2	3	4	5
1.	Per unit cost with total Infrastructure and Equipments as per tender conditions	13.00 Lac		
2.	Central Server	15.00 Lac		

Rates shall only be filled in BOQ <http://eproc.rajasthan.gov.in>

Signature

Date:

Name in Capital
Company/Firm
Seal

Note:-

1. The rate quoted should be inclusive of all Taxes/Duties/GST/Excise duty.
2. Rate should be quoted on separate sheet for each items.
3. Rate should be quoted both is Figures & words.
4. No quantity or cash discounts should be offered.
5. Read all the terms & conditions before filling the BF-IV.

Declaration by Bidder

I / We agree that we shall keep our price valid for a period of 1 year from the date of approval. I / We will abide by all the terms & conditions set forth in the tender documents No. /

I / We do hereby declare I / We have not been de- recognized / black listed by any State Govt.

/ Union Territory / Govt. of India / Govt. Organization / Govt. Health Institutions.

Signature of the bidder:

Date :

Name & Address of the Firm:

Affidavit before ~~Executive~~ Magistrate / Notary Public in Rs.100.00 stamp paper.



APPENDIX –F

**DECLARATION by the Bidder on Non judicial Rs.100 stamp paper
(To be filled by the Bidder)**

To,

{Procuring entity},

In response to the NIB Ref. No.-----

dated-----

for

{Project Title}, as an Owner/ Partner/ Director/Auth.Sign. Of

I/ We hereby declare that presently our

Company/ firm----- at the time of bidding, :-

- a) possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity;
 - b) have fulfilled my/ our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding Document;
 - c) is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central government/ PSU/ UT.
 - d) does not have any previous transgressions with any entity in India or any other country during the last three years
 - e) does not have any debarment by any other procuring entity
 - f) is not insolvent in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and is not the subject of legal proceedings for any of the foregoing reasons;
 - g) does not have, and our directors and officers not have been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
 - h) does not have a conflict of interest as mentioned in the bidding document which materially affects the fair competition.
 - i) will comply with the code of integrity as specified in the bidding document.
- If this declaration is found to be incorrect then without prejudice to any other action that may be taken as per the provisions of the applicable Act and Rules thereto prescribed by GoR, my/ our security may be forfeited in full and our bid, to the extent accepted, may be cancelled.

Thanking you,

Name of the Bidder: - Authorised

Signatory: -

Seal of the Organization: Date:

Place:



BIDDERS AUTHORIZATION CERTIFICATE (to be filled in the bidder)

To,
{Procuring entity},

I/We (Name/Designation) hereby declare/certify that (Name/Designation) is hereby authorized to sign relevant documents on behalf of the company/firm is dealing with Tender/NIB No Dated.....

He/She also authorised to attend meetings & submit technical & commercial information/clarification a may be required by you in the course of processing the Bid. For the purpose of validation, his/her verified signatures are as under.

Thanking you,

Verified

Signature

Name of the Bidder: -

Authorised Signatory:

Seal of the Organization:

Date:

Place:

